Medical Group Name	Phys	y Care ician ess	Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illness	Overall access to specialist appointments	Composite score of access to all providers	Correct Emergency Instructions	Call Back After Hours	Urgent Care Available?
Statewide Average	82	78	83	74	89	72	N/R
Affinity Medical Group	85	84+	90+	79+	71-	78+	NO
Allcare IPA	87+	84+	89+	78+	83	N/R	YES
Alta Bates Medical Group	86+	84+	85	76	N/R	74	NO
Bakersfield Family Medical Center*	84	79	84	73	62-	66	YES
Bay Valley Medical Group	86+	85+	85	77+	76-	79+	YES
Brown and Toland Medical Group	84	82	84	77	92	75	YES
Camino Medical Group	80	73-	82	77+	92	79	YES
Chinese Community Health Care Association	82	78	83	73	86+	68	NO
GEMCare*	89+	86+	86	74	88	N/R	YES
Golden State Physicians Medical Group	83	79	85	75	94	71	YES
Hill Physicans Medical Group - East Bay	90+	89+	88+	80+	90	77+	YES
Hill Physicians Medical Group - Sacramento*	85	81	89+	77+	90	N/R	YES
Hill Physicians Medical Group - San Francisco	88+	85+	90+	80+	90	81+	NO
Hill Physicians Medical Group - Solano	86+	82	87	77+	90	74	YES
Hill Physicians Medical Group-San Joaquin*	86+	84+	88+	77+	90	74	YES

Statistical tests were used to calculate rates significantly above or below the statewide average.

12/26/07

⁺ Above Statewide Average - Below Statewide Average

NR - Not reported because sample size or response rate too low for statistically valid results.

^{*}This Medical Group belongs also belongs to the new Blue Shield NetValue Health Plan which is available January 1, 2008.

Medical Group Name	Phys	y Care ician ess	Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illness	Overall access to specialist appointments	Composite score of access to all providers	Correct Emergency Instructions	Call Back After Hours	Urgent Care Available?
Statewide Average	82	78	83	74	89	72	N/R
Humboldt/Del Norte IPA	86+	80	90+	81+	96+	N/R	NO
John Muir Physician Network	85	83+	85	78+	86	80+	YES
Permanente Medical Group - South San Francisco Medical Group	85	82	83	78+	100+	75	YES
Permanente Medical Group - Central Valley Medical Center	88+	85+	85	79+	100+	78+	YES
Permanente Medical Group - Diablo Service Area	83	83+	82	77+	100+	74	YES
Permanente Medical Group - Fresno Medical Center	86+	84+	85	77+	100+	74	YES
Permanente Medical Group - Greater Southern Alameda Area	83	82	84	77+	100+	75	YES
Permanente Medical Group - Napa Solano Medical Center	83	80	84	77+	100+	74	YES
Permanente Medical Group - North Valley Medical Center	87+	85+	81	77+	100+	75	YES
Permanente Medical Group - Oakland/Richmond Medical Center	81	80	87	76	100+	72	YES

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Medical Group Name	Phys	y Care ician ess	Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illness	Overall access to specialist appointments	Composite score of access to all providers	Correct Emergency Instructions	Call Back After Hours	Urgent Care Available?
Statewide Average	82	78	83	74	89	72	N/R
Permanente Medical Group - Redwood City Medical Center	80	76	86	78+	100+	79+	YES
Permanente Medical Group - San Francisco Medical Center	83	78	80	76	100+	75	YES
Permanente Medical Group - San Rafael Medical Center	82	78	85	76	100+	72	YES
Permanente Medical Group - Santa Clara Medical Center	81	83+	82	77+	100+	76	YES
Permanente Medical Group - Santa Rosa Medical Center	84	78	88+	78+	100+	78+	YES
Permanente Medical Group - Santa Teresa Medical Center	82	80	87+	77+	100+	79+	YES
Permanente Medical Group - South Sacramento Medical Center	88+	83+	85	79+	100+	78+	YES
Key Medical Group	84	80	86	75	N/R	73	YES
Marin IPA	86+	84+	86	80+	N/R	72	YES
Mercy Medical Group	81	76	82	74	N/R	75	YES
Mills-Peninsula Medical Group	87+	82	87+	79+	84	80+	YES

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⁺ Above Statewide Average

⁻ Below Statewide Average

Medical Group Name	Primary Care Physician Access		Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illness	Overall access to specialist appointments	Composite score of access to all providers	Correct Emergency Instructions	Call Back After Hours	Urgent Care Available?
Statewide Average	82	78	83	74	89	72	N/R

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Medical Group Name	Phys	y Care ician ess	Specialist Access	Overall Access	After	vices	
	Routine Care	Urgent Illness	Overall access to specialist appointments	Composite score of access to all providers	Correct Emergency Instructions	Call Back After Hours	Urgent Care Available?
Statewide Average	82	78	83	74	89	72	N/R
Palo Alto Medical Foundation	89+	86+	80-	79+	80	76	YES
Physicians Integrated Medical Group	87+	84+	87	77+	N/R	71	YES
Physicians Medical Group of San Jose	86+	80	85	76	92	70	YES
Physicians Medical Group of Santa Cruz	86+	80	84	75	100+	74	NO
Santa Clara County IPA	85	85+	86	78+	91	70	YES
Santa Cruz Medical Foundation (DBA Santa Cruz Medical Clinic	76-	67-	80-	70-	N/R	63-	YES
Sante Community Physicians*	84	80	86	74	84	N/R	YES
Sierra Nevada Medical Associates*	84	82	88+	80+	82	70	YES
Solano Regional Medical Group	80	74-	85	74	91	70	YES
Sonoma County Primary Care IPA	91+	90+	86	83+	65-	84+	NO
UC Davis Health System*	84	83+	80-	73	100+	71	NO
Woodland Clinic Medical Group*	86+	80	85	77+	100+	N/R	YES

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